



Job Description

極度乾燥(しなさい)
Superdry®Careers

BI Analyst/Developer – Cheltenham

The Role

The Superdry brand is a genuine British success story that has grown to a turnover of £872m. Our brand is already worth £1.6bn in total global consumer sales. We are a multichannel operator with well-developed and highly successful retail, ecommerce, wholesale and franchise businesses and customers in virtually every country in the world. We are well on our way to achieving our goal of becoming a global digital brand.

As a complex organisation, we rely heavily on accurate, insightful data and reporting coming from multiple systems in different functions to help us make the right business decisions. Our Business Intelligence team, sitting in our ecommerce department but serving the wider business, is responsible for helping people across the business access the data they need in the way that they need it. We use specialist tools to extract data from various systems such as those used for buying, merchandising, production & sourcing, product lifecycle management, wholesale sales, online sales, retail sales and stock management. We then collate and reformat it to make it suitable for reporting, and create the reports.

We're looking for an experienced BI Analyst with strong technical skills in the right kind of systems and tools, and a strong background in delivering business insight via reporting. You'll be well versed in tools such as Matillion, Redshift and Looker, and you'll be a highly capable user of SQL.

You will

- Help maintain and develop a resilient Data Warehouse underpinning a variety of analytical requirements
- Develop new integrations using the Matillion ETL tool to take new data sources into the data warehouse
- Monitor the performance of existing ETL processes and troubleshoot performance issues as they arise
- Support the Wholesale API strategy and API ecosystem development, consistent with the department digital transformation
- Assist the business in data reconciliation exercises between the data warehouse and source systems
- Help manage and administer the Looker BI platform
- User the Looker reporting tool to deliver reports and dashboards to the business
- Support users across the Wholesale business in the use of the Looker reporting tool
- Become a key part of Superdry's data future in cloud data tools and solutions

You are

- Experienced in a Business Intelligence role, with significant experience of analysing large volumes of data and building complex reports. Any experience of doing this within an ecommerce or retail environment would be useful, but is not essential
- Able to demonstrate SQL skills in any of the SQL variations – MYSQL, SQL Server, Postgre or Oracle
- Experienced in some of the following areas, with an aptitude to learn and develop the other skills:
 - Working within a Data Warehouse environment using ETL tools and direct SQL coding
 - Working within Software Development Life Cycle methodologies
 - Using Business Intelligence tools such as Tableau, Qlik, Looker, Tibco, IBM or MS
 - Using AWS Redshift data warehouse
 - Working with Matillion data extraction tool



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- Able to communicate effectively with stakeholders across all levels
- Capable of interpreting stakeholder requirements into useful actions
- Determined and committed to follow every job through to a successful end
- Able to work calmly under pressure and to tight deadlines
- Located within easy commuting distance of Cheltenham, or able to relocate

Working for Superdry has never been so rewarding...

- Everyone receives a generous salary, pension contributions, life assurance and 25 days holiday
- Great Share Scheme initiatives
- Unrivalled range of Learning & Development programmes
- Amazing staff discount, 50% online and in store, plus an on-site staff shop and subsidised cafe
- Discounted gym membership, cycle to work scheme, wellbeing services and much, much more